

# CONSOLIDATED INFORMATION TECHNOLOGY SERVICES TASK ASSIGNMENT (TA)

1. **TITLE:** (B703) Support of Badge and Pass Application

<b>TA No:</b>	SLB009-Rev13		
<b>Task Area Monitor:</b>		<b>Alternate Task Area Monitor:</b>	None
<b>NASA POC:</b>	None	<b>Software Control Class:</b>	Low Control
<b>Type of Task:</b>	Non-Recurring Task		

## 2. BACKGROUND

The current LaRC Badge and Pass application is going to be replaced by an Agency solution. Other LaRC applications depend upon the current Badge and Pass application and retirement of some or all of its functionality will have an impact on them. The Badge and Pass System feeds the Center's Locator System. A solution for replacing the Locator System also needs to be determined.

## 3. OBJECTIVE

The objective of this task is to analyze the impact of retiring some or all of the existing functionality within the current LaRC Badge and Pass application.

## 4. GENERAL IT SUPPORT SERVICES

### **Customer Support and IT Consultation and Training:**

The Contractor shall provide the basic level of IT Consultation and Training given in Section 4.8 of the SOW for all General IT Support Services. Additional consulting requirements include the following:

1. Assist the Government in reviewing the current the Badge and Pass System and Locator System to identify impacts to the Center if these applications are retired.
2. Identify the current systems that supply information to the Badge and Pass System and the Locator System and the contents therein, as well as the owners of the systems and the information.
3. Identify the current systems that receive information from the Badge and Pass System and the Locator System and the contents therein, as well as the owners of the systems and the information.
4. Define data and information requirements of current systems that use Badge and Pass

data and Locator data; identify data sources and end-user applications and recommend appropriate information technology capabilities for satisfying replacing the current information requirements.

5. Provide an Impact Assessment Report of the findings determined in items 1 - 4 above for the Badge and Pass and Locator Systems.

#### **General IT Support Services Performance Metrics**

Performance Standard: Deliverables are accurate and meet project requirements and acceptance criteria.

Performance Metrics:

Exceeds: All deliverables are accurate and meet the requirements and acceptance criteria defined per deliverable.

Meets: 90% of deliverables are accurate and meet the requirements and acceptance criteria. Only minor deficiencies are found that are readily correctable within the development schedule.

Fails: Deficiencies are found that will result in schedule delays to correct.

Performance Standard: Consultation meets customer needs. Required reports are accurate and complete

Performance Metrics:

Exceeds: Consultation and reports go beyond customer needs and are considered expert.

Meets: Consultation and reports address requirements adequately.

Fails: Any of the requirements (1 or 2) of this subsection is not met.

### **5. SYSTEM AND APPLICATION DEVELOPMENT SERVICES**

#### **6. WORK-AREA SPECIFIC SERVICES**

None required.

#### **7. Exhibit A**

None required.

#### **8. SPECIAL SECURITY REQUIREMENTS**

None required.

#### **9. SOFTWARE ENGINEERING PROCESS REQUIREMENTS**

None required.

## **10. JOINT REVIEW SCHEDULE**

Status meetings and appropriate reviews will be scheduled as needed.

## **11. PERIOD OF PERFORMANCE**

This TA is effective from 02/01/01 to 04/27/09

## **12. TECHNICAL PERFORMANCE RATING**

In evaluating Technical Performance, quality and timeliness shall be rated as follows:

Quality: 60%      Timeliness: 40%

## **13. RESPONSE REQUIREMENTS**

The contractor's Task Plan and Cost Estimate shall address the specific work plans, associated estimated labor hours, cost and schedule.

## **14. GOVERNMENT ESTIMATED COST**

## **15. FUNDING INFORMATION**

Funding has not been entered for this TA.

## **16. MILESTONES**

None required.

## **17. DELIVERABLES**

Number	Deliverable Item	Deliverable Schedule
1	Impact Assessment Report	At the end of the task, the contractor shall deliver an Impact Assessment Report to the Government.

## **18. FILE ATTACHMENTS**

None.